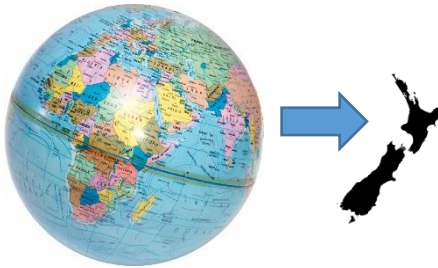


Information for people who are visitors in New Zealand from another country



17 April 2020



If you are a visitor from another country
who needs help with your travel
bookings you can call:

- i-Site
- your travel agent.



There are 80 i-Site places in New Zealand.



You can look on this website to find out
how to contact the **i-Site** in your area:

www.i-SITE.org



If the **visa** in your passport is about to run out you need to call **Immigration New Zealand** on:



0508 558 855

You can also visit the Immigration New Zealand website at:

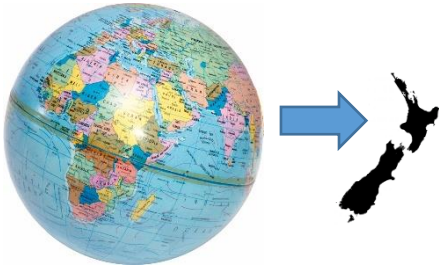


www.immigration.govt.nz/new-zealand-visas



A **visa** is a stamp or piece of paper in your passport.

It says how long you can visit the country that gave you the visa for.



If you are a visitor to New Zealand from another country talk to someone at your **embassy**.



An **embassy** is an office of 1 country in the main city of another country.

For example:

- United States of America embassy
- German embassy
- Japanese embassy.



All embassies in New Zealand are in Wellington.



A list of all the embassies is on the Ministry of Foreign Affairs website:

www.mfat.govt.nz/en/embassies/



If you need help with understanding any of the information in this fact sheet you can call the **People First New Zealand helpline**.



The People First New Zealand **helpline** is **0800 20 60 70**



You will be asked to leave a message with your:

- first and last name
- phone number.



It will not cost you any money to call this number.



You can also email People First New Zealand on **ask@peoplefirst.org.nz**



A People First worker will call or email you back.



This information has been translated into Easy Read by the Make It Easy service of People First New Zealand Ngā Tāngata Tuatahi.



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