



**MINISTRY OF SOCIAL
DEVELOPMENT**
TE MANATŪ WHAKAHIATO ORA



How Work and Income will work during COVID-19

26 March 2020

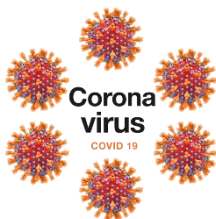


WORK AND INCOME
TE HIRANGA TANGATA

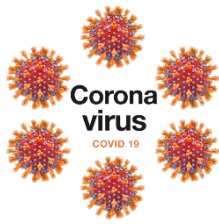
The Ministry of Social Development looks after the **payments** people get from Work and Income.



The word **payments** means the money that many people get from Work and Income.



This is an important message for you about the way we are going to work while New Zealand is dealing with COVID-19.



COVID-19 is a virus that can make people sick.



Everyone in New Zealand is staying home for a while to help stop the spread of **COVID-19**.



Please do not worry.

You **will** keep getting your payments.



You **do not** need to give us another medical certificate if you are getting any of these payments:

- Jobseeker Support
- Sole Parent Support
- Supported Living Payment.

You also **do not need to do anything** if you get:

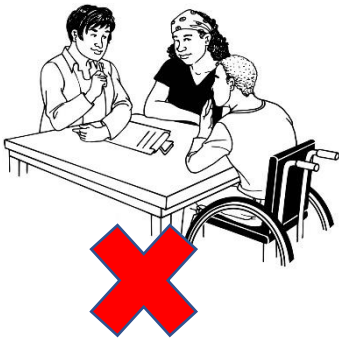
- the Disability Allowance
- the Child Disability Allowance



Special benefits will not finish.



You **will** keep getting your payments.



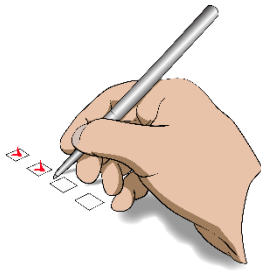
For a while there will be **no annual reviews.**

An **annual review** is when you have a meeting with us every year to look at what payments you get.



For while there will be **no social housing reviews.**

A **social housing review** is for people who live in social housing to check that you are living in the right place.



Any new **obligations failures** will be put off.

Obligation failures are when you do not do the things we have asked you to do.



This means that we will not be looking at any obligation failures for a while.



The best place to get the latest information about payments is from the Work and Income website:

www.workandincome.govt.nz



This information has been translated into Easy Read by the Make It Easy service of People First New Zealand Inc. Ngā Tāngata Tuatahi.



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